

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 18<sup>th</sup> day of December 2018**

**C.G.No:29/2018-19 /Nellore Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

P.Venkata Ramanaih,  
Devavari Kandriga,  
Dama Nellore,  
Sullurpet,  
Nellore –Dist.

Complainant

***AND***

1. AE/O/Sullurpet  
2. ADE/O/Sullurpet SD  
3. DE/O/Naidupet

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding delay in releasing of Agriculture service.
2. Respondent No.1 in his written statement to the Forum stated that as per the seniority list the complainant agriculture services were released by erecting a distribution transformer and thus complainant grievance was resolved.
3. When the consumer was contacted over phone by this Forum on 27.11.2018 at 3.15 PM, he expressed his satisfaction over resolving his grievance.
4. In as much as the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

**DESPATCHED**

**DATE**

21/12

C.G.No:29/2018-19/Nellore Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18<sup>th</sup> December 2018.

Sd/-                                      Sd/-                                      Sd/-                                      Sd/-  
**Member (Finance)                  Member (Technical)                  Independent Member                  Chairperson**

**Forwarded By Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.